



## CITY OF POCATELLO CLASSIFICATION SPECIFICATION

### Deputy Risk Manager

Department: Legal  
Date Established: 3/2014

Reports to: City Attorney  
Date Revised: 03/2022

Pay Grade:H11  
FLSA Status: Exempt

#### **CLASSIFICATION SUMMARY**

The Deputy Risk Manager prepares, reviews, and drafts legal documents for review by the staff attorneys in the City's Legal Department. This position completes insurance policy renewals, works with the City's Risk Manager to monitor cases/injuries, and requests and tracks restitution owed to the City attributed to liability. The position also assists with Worker's Compensation claims in coordination with the Risk Manager. Additional responsibilities include directing and tracking the City's safety training program and managing City litigation cases. The position is supervised by the City Attorney.

The job requires knowledge of legal terminology and civil and criminal court processes and procedures. Work includes senior level paralegal skills such as reviewing and preparing legal documents which requires knowledge of legal processes, procedures and terminology, significant attention to detail and meeting various strict deadlines. The position will be the primary Civil proceeding research assistant.

The Deputy Risk Manager supervises three Legal Assistants; coordinates and manages departmental administrative functions and daily workflow, gives direction and delegates work, prepares the work schedule, processes leave requests, responds to questions or unusual situations, and evaluates staff work and prepares performance evaluations.

The job involves the use of a variety of computer operations to complete daily assignments, perform data entry and data analysis, utilize desktop publishing, prepare for meetings and presentations, and maintain accurate and complete records. The job requires knowledge of legal terminology and civil and criminal court processes and procedures, along with significant attention to detail and meeting various strict deadlines.

The job requires working within a political arena, handling sensitive information and maintaining confidentiality, and establishing and maintaining cooperative working relationships with elected officials, businesses, other City employees, other organizations, the public and news media, and ensuring appointments are made and kept with constant interruptions and schedule changes. The job requires in-depth knowledge of the organization in order to manage multiple projects and interpret, apply and implement policies and procedures to accomplish the mission of the organizations.

The work is performed with considerable latitude allowed for independent judgment and initiative and attention to professionalism, consequences, and potential loss of trust from the community. The job requires the ability to maintain a collaborative and cooperative working relationship with elected and appointed officials, other City employees, other organizations, and the general public.

This position requires the ability to operate in two different capacities. The functions of the position will be split between the Legal Compliance and research (50%) and: Deputy Risk Manager (50%).

The work environment is an office environment. The noise level is generally moderate.

#### **ESSENTIAL DUTIES AND RESPONSIBILITIES *(illustrative only and may vary by assignment)***

Assists staff attorneys with research, document preparation, and court pleadings in civil cases, complete discovery requests, memorandums, and agreements, and assists attorneys in tracking caseloads.

Reviews, processes and analyzes liability claims filed against the City. Works with insurance providers to ensure City assets and patron damages are repaired in a timely fashion. Files and processes insurance claims with private companies not appropriate for filing with City's insurer. Provides information, suggestions, and assistance to the public and City Department Heads and staff through researching statutes, ordinances, state or federal regulations, office files, or referral to the appropriate agencies or attorneys. ~~Occasionally~~ Works directly with City staff to facilitate changes to City code by preparing ordinances necessary for those changes. Additionally, independently drafts ordinances related to land use matters as well as resolutions as needed.

Develops, coordinates, and assesses the City's safety training program. Directs all activities of the Safety & Wellness committee. Schedules safety training with the City's safety consultant or other professionals and tracks city wide safety training hours. Participates in the inspection and review of City facilities for risk management provisions and recommends appropriate corrective actions.

Develops and provides training to staff and in the Management Training program regarding liability claims and filing processes.

Acts as the backup administrator to the City's drug and alcohol awareness program, completing required reports to comply with federal and state laws and City grants. Prepares monthly random drug tests and assists with test follow-up and tracking. May train supervisors and employees on testing policies, including random, post-accident, reasonable suspicion, and pre-employment testing.

Performs office duties including, but not limited to: invoicing, processing accounts payable and accounts receivable, payroll and time records, and includes preparing required reports (daily, monthly, annually). Maintains office records and files, coordinate communications, maintain department logs and manuals, and provide support for various legal department meetings.

Reviews and pays bills and invoices pertaining to both Legal and Risk Management departments; responsible for planning projected spending and constant monitoring for the Legal and Risk Management budget compliance. Prepares and assists in presenting those budgets and reports to the City Council and City staff.

Assists in coordinating agenda items needing legal review, approval, and execution by the Mayor with City Clerk and does necessary follow up; briefs City Attorney on agenda items, as needed.

Oversees, tracks, and evaluates employee training and compliance with ICRMP, Idaho Counties Risk Management Program.

Assists Risk Manager in worker compensation program, liability, personnel, safety, and related issues. Gathers necessary documentation and submits claims to City insurance carrier, as needed. Tracks claims from filing to conclusion, providing additional information and documentation as needed. Maintains database of claims settled and pending. Prepares and presents periodic reports. Attends City Safety Committee and Risk Management meetings, monitors worker compensation cases, researches and recommends worker safety practices and procedures. Works with the City Attorney on contract and document preparation, insurance policy renewals, monitoring cases/injuries, and requesting and tracking restitution owed to the City. Administers the City's ADA Interactive Process for all work comp related issues or in the absence of the Risk Manager.

Assists in the preparation of and monitors the Legal Department and Risk Management budgets and assists in the completion of forecasting for budget planning and development of service level reports.

Assists in managing liability and worker's compensation budgets including tracking expenditures and preparing and presenting periodic reports as requested. Fund management duties include tracking

expenditures and projecting costs for future budget years. Reviews, and submits for payment, invoices for active litigation cases, payments for adjusting services, premiums and other risk management needs.

Serves as the backup Secretary for the City Labor Management Team, as needed. Records minutes, maintains signed original documents (including tentatively agreed upon proposals), monitors proposals, conducts research, manages grievances, edits language in the respective Collective Bargaining Agreement, and schedules/coordinates meetings in compliance with the Idaho Open Meetings Law. Works with the City Clerk on noticing requirements and posting of minutes.

Provides customer service to the public and other City staff and departments. Provides information, research and answers to questions and inquiries in person and by telephone. Responds to records requests related to Risk Management or as directed by the City Attorney.

Performs other duties as assigned. Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this position at any time. This position must adhere to strict deadlines, work with limited supervision, maintain confidentiality, and demonstrate sound judgment when accessing information and databases needed to complete job related tasks.

### **CLASSIFICATION REQUIREMENTS:**

The requirements listed below are representative of the minimum knowledge, skill, and/or ability required for an individual to satisfactorily perform each essential duty satisfactorily and be successful in the position.

#### **Knowledge of:**

- Idaho criminal and civil court system and court processes and procedures;
- Legal terminology;
- Idaho civil and tort statutes;
- City codes and ordinances;
- City policies and procedures;
- Customer service methods and techniques;
- Workers' compensation rules, regulations and practices;
- Adult learning principles and related training program planning and presentation;
- Municipal budgeting methods, techniques, and objectives;
- Operation of standard office equipment;
- Operation of a personal computer and job-related software applications;
- Office reception methods and techniques.

#### **Skill and Ability to:**

- Prepare legal documents including, but not limited to, agreements, contracts, policies and procedures, leases, waivers, development agreements when requested, court pleadings in civil and criminal proceedings (when necessary), and related documents, memorandums, and agreements;
- Assist staff attorneys with research, document preparation, and handling caseloads;
- Perform office functions, including operation of computer and job related software applications;
- Review and analyze liability claims filed against the City, maintain database of claims (filed, settled, and pending), and recommend appropriate response and/or action to the City Attorney;
- Prepare and assist in the presentation of reports;
- Prepares documents for Council review, approval and execution by Mayor;
- Monitor budgets, track expenditures, and prepare and present periodic reports as requested;
- Provide customer service to the public and other City staff and departments. Provide information, answer questions and inquiries in person and by telephone;
- Maintain confidentiality and professional demeanor at all times;
- Research, develop and assess safety requirements and programs;

- Maintain calendar of and track schedule of court proceedings for cases and active litigation cases; Multitask and handle interruptions, with accuracy and speed under the pressure of time-sensitive deadlines;
- Maintain a collaborative and cooperative working relationship with elected and appointed officials, other City employees, and the public;
- Communicate effectively in the English language at a level necessary for efficient job performance;
- Understand and comply with all rules, policies and regulations;
- Perform all duties in accordance with City policies and procedures with regard for personal safety and that of other employees and the public.

**ACCEPTABLE EXPERIENCE, TRAINING, LICENSES AND/OR CERTIFICATIONS**

- High school diploma or GED is required; and
- Bachelor’s Degree is required;
- Certified Idaho Workers’ Compensation Specialist (CIWCS) certification is preferred;
- Additional writing/communication skills and legal or paralegal training is preferred;
- Five (5) years required, seven (7) years preferred staff experience as a paralegal, claims adjuster, and/or budget coordinator.

An equivalent combination of education and experience that provides the required skills, knowledge and abilities to successfully perform the essential functions of the position may be considered.

**PHYSICAL REQUIREMENTS**

The employee is frequently required to stand, walk, sit, bend, operate a computer keyboard or type, handle materials, or reach with hands and arms performing the essential functions of the classification. The duties require sitting for long periods, accessing stored file boxes and file cabinets, and moving and organizing physical file materials. The employee must occasionally lift 25 pounds. Specific vision abilities required by this classification include close vision, distance vision, depth perception, and ability to adjust focus, conduct research, and inspect materials. Sufficient clarity of speech and hearing abilities required by this classification includes those which permit the employee to discern verbal instructions and communicate effectively in person, by telephone, or electronic mail. While performing the duties of this classification, the employee works in an office setting where the noise level in the work environment is usually moderate.

Reasonable accommodation(s) may be made to enable individuals with disabilities to perform the essential functions.